

A thousand and one advantages for the visitor*

Specialist resort

- Kids club on the beach ⁽¹⁾
- Qualified childminders able to speak a number of languages ⁽¹⁾
- Beach library
- Signalling of services on the beach
- Children's entertainment programme with leisure, cultural and sporting activities in the open air ⁽¹⁾
- Leisure, water and theme parks
- Children's play areas
- Handicraft markets
- Cycling and hill walking routes
- Miniature trains
- Safety personnel ⁽¹⁾
- Safety guide
- Life-saving and first-aid ⁽¹⁾
- All-night chemists
- Car-hire facilities
- Recommendations and warnings
- Guide to daily programmes for planning your stay
- Maps ⁽¹⁾
- Tourism information offices ⁽¹⁾

* Compulsory requirements 100% covered and recommendations at least 80% covered

⁽¹⁾Compulsory requirements

⁽²⁾Compulsory requirements for 3, 4 and 5 star hotels and camp sites

⁽³⁾Compulsory requirements for restaurants

Family rooms

Adapted accommodation and restaurants

- Kids clubs ⁽²⁾
- Children's parks
- Soft surfaces in play areas ⁽¹⁾
- Children's entertainment programmes ⁽²⁾
- Qualified childminders able to speak a number of languages
- Children's swimming pools with non-slip sides ⁽¹⁾
- Baby-sitters able to speak a number of languages
- Identification wristbands ⁽²⁾
- Adjoining or family rooms
- Cots available ⁽¹⁾
- Pram hire
- Cable and / or satellite TV with children's programming
- Blocking of channels not suitable for children ⁽¹⁾
- Signalling of dangers ⁽¹⁾
- Electrical socket safety protection ⁽¹⁾
- Minibar with key ⁽¹⁾
- Children's menu ⁽³⁾ or buffet ⁽¹⁾
- Children's high chairs or seats ⁽¹⁾
- Bibs
- Bottle-heating facilities ⁽¹⁾

Identification wristbands



... and also for the tour operator

- A new and differentiated product aimed at families to re-position traditional beach resorts
- Seal of specialisation referring to private and public facilities: accommodation, restaurants, shops, complementary services and public facilities
- Promotion plan carried out by the Catalan Tourist Board, town councils and certified companies signed up to the FHD management model
- High levels of customer loyalty and return visits
- Quality guarantee with regular checks on towns and companies